Hours of Operation

CUSTOMER CARE CENTER	IDDITION NITHINGENES	HOURS OF OPERATION
Military Retired & Annuitant Pay	888-332-7411, option 1	8 a.m to 5 p.m. ET
Military Pay - Navy/Marine Corps	888-332-7411, option 2	8 a.m to 5 p.m. ET
Travel Pay Customer Care	888-332-7411, option 3	7:30 a.m. to 5:30 p.m. ET
Out of Service Debt	888-332-7411, option 4, option 1	8 a.m to 5 p.m. ET
myPay	888-332-7411, option 5	8 a.m to 5 p.m. ET
Garnishments	888-332-7411, option 6	8 a.m to 5 p.m. ET
Military Pay - Army/Air Force	888-332-7411, option 2	7:30 a.m. to 6 p.m. ET

Contractors and Vendors Only

CUSTOMER CARE CENTER	PHONE NUMBERS	HOURS OF OPERATION
DFAS Indianapolis Accounts Payable	888-332-7366, option 2	7:30 a.m. to 4:30 p.m. ET
DFAS Columbus Accounts Payable	800-756-4571	7:30 a.m 4:30 p.m. ET

Customer Service

888-332-7411

press 1 Military Retired and Annuitant Pay

- 2 Military Pay
- 3 Travel Pay
- 4 Military Debts (including waivers)
- 5 myPay and password resets
- 6 Garnishments

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Additional options: Savings Deposit Program Navy Secondary Dependency and Catch 62 Thrift Savings Plan

Contractor & Vendor Pay Customer Service